

STATEMENT OF PROCEEDINGS FOR THE REGULAR MEETING OF THE LOS ANGELES COUNTY INFORMATION SYSTEMS COMMISSION

KENNETH HAHN HALL OF ADMINISTRATION 500 WEST TEMPLE STREET, ROOM 372 LOS ANGELES, CALIFORNIA 90012

Monday, September 12, 2011 3:30 PM

Present: Chair Fuhrman, Vice Chair Samulon, Commissioner William

Chen, Commissioner Ross and Commissioner Huang

Excused: Commissioner Ying Tung Chen and Commissioner Katherman

I. ADMINISTRATIVE MATTERS

1. Meeting to be called to order by Chairman Fuhrman. (11-3929)

The meeting was called to order by Chair Fuhrman at 3:32 p.m.

2. Approval of the Minutes of May 2, 2011. (11-3930)

On motion of Commissioner Ross, seconded by Vice Chair Samulon, unanimously carried, the minutes of the meetings of May 2, 2011 were approved.

Attachments: SUPPORTING DOCUMENT

3. Chairman Fuhrman's Report for the meeting of September 12, 2011. (11-3931)

There was no Chair's Report before the Commission.

4. Staff Report on Correspondence Received, and Department Representative Reports. (11-3932)

Nyla Jefferson, Staff, distributed the County Policy of Equity and requested members of the Commission to sign the mandatory acknowledgement form.

II. REPORTS

5. CIO Update

Leader Replacement System Update

Information Security/Network Penetration Testing

Robert Pittman
Chief Information Security Officer

e-Government/Governance Changes

Peter Loo Senior Associate CIO (11-3934)

Leaders Replacement System Update

Greg Melendez, Acting Chief Deputy of the Chief Information Office, reported on behalf of Michael Sylvester, Department of Public Social Services, on the Leader Replacement System Project (LRS). In June 2011, the LRS Project was approved in the California Budget. In July 2011, the proposal was sent for their review by the United States Department of Agriculture and the Federal Centers for Medicare and Medicaid. Pending the approval from the Federal Government and the Board of Supervisors, the projected start date for implementing LRS project is January 2012. The two levels of protest by two proposers claiming an unfair advantage in obtaining the contract have been successfully resolved. Eventually, the State of California and the Federal Government will consolidate all the existing systems throughout California to a single system, LRS.

Information Security/Network Penetration Testing

Robert Pittman, County's Chief Information Security Officer (CISO) from the Chief Information Office, stated the AT&T (Board of Supervisors' Contract) work order was signed last Thursday to conduct a Security Risk Assessment that include a network penetration test for the Department of Public Works (DPW) Traffic and Lighting Management System. At the next meeting, Mr. Pittman will be able to report the results of this Assessment. The system uses the internet along with some wireless connectively. The Internal Services Department is involved because they manage, support, and monitor the wide-area network. Penetration testing will be performed internally and externally

using a blind and intelligent approach. Additionally, vulnerability testing will be performed for some targeted servers and five (5) wireless access points that were randomly selected based on criticality within the City of Los Angeles. This is the first security assessment and network penetration test for DPW. They were awarded the "Best Departmental Information Security Program for 2009" as part of the annual County's Information Security Recognition Awards Program. Kick-off meetings are being scheduled where testing should begin in two weeks, followed by an evaluation of the results and presentation to management. Some of the results may require remediation that will be performed by DPW. A timeline of this Assessment will be produced.

In February 2011, the State of California Civil Grand Jury interviewed the County's Chief Information Officer and the CISO to address Cyber Security Incident Response. In June 2011, the Jury provided two recommendations. Their first recommendation (Recommendation # 3a) was related to incident responses for the County's business systems that uses information technology and their second recommendation (Recommendation # 3b) was related to potential attacks to the County's infrastructure (e.g., water systems, dams, power systems). Both of the Jury's recommendations were accepted and a plan was developed to implement their recommendations in totality. In response to their recommendations, a competitive solicitation is being considered to obtain a third-party vendor with cyber security expertise and experience from a first-responder incident response perspective. This will assist all 35 County departments to achieve an Aletter grade rating as it applies to incident response. The Chief Executive Office requested to collect all Jury responses to their recommendations in preparation for submission to the Board of Supervisors (Board) for approval during the Board's meeting on September 27, 2011. All responses are due to the Presiding Judge of the Los Angeles County Superior Court on or before end of the business day of September 30, 2011.

DPW manages 18 dams and three of them uses SCADA (Supervisory Control and Data Acquisition), which is a computer system that controls sensors, switches, and pumps. The remaining dams use a closed and manual system.

Mr. Melendez stated that the CIO has a risk management plan in place for self-assessment for departments that may not have funding for third-party network penetration tests. The McAfee Vulnerability Manager (MVM) is available to test networks for vulnerabilities. Mr. Pittman

described the MVM being phase 1 of the Risk Management Program (RMP) under the auspices of the County's Information Security Program that provides a scanning and detecting capability for network vulnerabilities. Phase 2 of the RMP is to select and standardize on an application and database vulnerability software tool. Phase 3 address data loss prevention.

Mr. Melendez suggested, during one of the future Commission meetings, to provide an overview of the MVM technology, along with some of the functionality and reporting.

e-Government/Governance Changes

Peter Loo, Senior Associate of the Chief Information Office, distributed two documents, E-Government Update and Technology Management Framework. The E-Government objective is to provide Countywide online services relating to electronic payments, online reservations for Los Angeles County Parks and Recreation and Beaches and Harbors Departments and enhance the County's social media.

The Technology Management Framework purpose is to provide a structured approach and processes to facilitate the identification, prioritization and advancement of Policies, Directives and Strategic/Plans to address countywide IT Focus Areas and Issues, in collaboration with departments. The Framework was designed to facilitate dialog, debate and consensus among department CIOs and the CIO office. The organizational chart displayed at the CIO Council consists of one representative of each department that meets quarterly. The CIO Council Leadership Committee consists of 12 members and is the steering body for the Council's general meeting. The topics of interest are then given to the CIO to review and recommend to the CEO and once approved the CEO then submits the recommendation to the Board of Supervisors. The five advisory committees address specific focus areas to build consensus, assess impacts and develop recommendations for CIO Council to consider.

<u>Attachments:</u> <u>E-GOVERNMENT UPDATE</u>

TECHNOLOGY MANAGEMENT FRAMEWORK

III. DISCUSSION

6. Review, Discuss and Provide Input for the Development of the State Legislative Agenda for the second year of the 2011-12 Session.

Debbie Snell LGS Legislative Analyst Chief Executive Office (11-4018)

Debbie Snell, Legislative Analyst of the Chief Executive Office, stated that each department and commission is asked to review the 2011-12 State Legislative Agenda of the second legislative session for recommendations to the Board for consideration. If the Commission is going to provide recommendations and/or proposals with her office the correspondence may necessitate review by County Counsel prior to submission. Any information for the State Legislative Agenda must be submitted by September 30, 2011. The deadline for proposals for County-Sponsored State Legislation is October 5, 2011.

Following the review of the State Agenda, Vice Chair Samulon suggested adding a category that is more technology focused. Chair Furhman suggests having the California Little Hoover Commission evaluate how the State can provide shared services among cities and counties which would reduce the cost to purchase large amounts of technology. Commissioner Ross discerned the current legislation on technology should not focus on channels provided by cable companies which are becoming obsolete, but instead focus on ways to distribute information over the internet which would include cost savings.

Attachments: SUPPORTING DOCUMENT

IV. MISCELLANEOUS

Matters Not Posted

7. Matters not on the posted agenda, to be discussed and (if requested) referred to staff or placed on the agenda for action at a future meeting, or matters requiring immediate action because of an emergency situation or where the need to take action came to the attention of the Commission subsequent to the posting of the agenda. (11-3935)

There were no matters presented for a future agenda.

Public Comment

8. Opportunity for members of the public to address the Commission on items of interest that are within the jurisdiction of the Commission. (11-3936)

There were no members of the public present to address the Commission.

Adjournment

9. Adjournment for the meeting of September 12, 2011. (11-3937)

The meeting of September 12, 2011 adjourned at 4:58 p.m.